

# QUICKBOOKS REFUND REQUEST FORM



- Your purchase must have been made within 60 days
- Your request takes 4-6 weeks to process

## INSTRUCTIONS

Failure to comply with any of the steps may cause a delay in processing your refund.

1. Please complete the **PERSONAL INFORMATION** section.
2. Fill out **SECTION A** or **SECTION B** depending on how you purchased your product:
  - If you have purchased from Intuit (i.e. Intuit web store or by phone through one of our agents) fill out **SECTION A**.
  - If you purchased from a retail outlet (i.e. Staples, Best Buy, Office Depot) fill out **SECTION B**.
3. You may send your documentation **Attention: Returns Department** to:
  - Fax: 1-888-829-1724
  - E-mail: [CanadaReturns@intuit.com](mailto:CanadaReturns@intuit.com)

## **PERSONAL INFORMATION** MUST BE COMPLETED FOR ALL RETURNS

Name:	Name to Appear on Cheque:	
_____	_____	
Address:	City:	Postal Code:
_____	_____	_____
Province:	Email:	Phone Number (with area code):
_____	_____	_____

## **SECTION A** if you have purchased from Intuit (i.e. Intuit web store or by phone through an Intuit agent).

Customer number (if known): \_\_\_\_\_ Order number (on your purchase receipt): \_\_\_\_\_

## **SECTION B** if you purchased from a retail outlet (i.e. Staples, Best Buy, Office Depot).

Check the edition you purchased. Payroll editions are **RETAIL** only.

<input type="checkbox"/> EasyStart	<input type="checkbox"/> Pro	<input type="checkbox"/> Premier
<input type="checkbox"/> Accountant's Edition	<input type="checkbox"/> Contractor's Edition	<input type="checkbox"/> Multi-Currency Edition
<input type="checkbox"/> Payroll Only	<input type="checkbox"/> Pro & Payroll	<input type="checkbox"/> Premier & Payroll

**REASON FOR RETURN** Please be specific as your comments are critical to improving our products and services

\_\_\_\_\_

## LICENSE INFORMATION

Please submit:

1. Photocopy or scanned image of the **sleeve** that the CD came in which shows your product number and license number. (Please note that we require these numbers written below as well)
2. Photocopy or scanned image of the **retail receipt**.

License number (15 digits): \_\_\_\_\_ Product number (6 digits): \_\_\_\_\_